

COMMUNICATING WITH VULNERABLE PEOPLE IN THE LEGAL SETTING: A BRIEF GUIDE

This course is designed for lawyers, judges, and any professional who works with vulnerable people involved in the law.

ABOUT THE COURSE

This self-paced, 15-hour, fully online course teaches practical strategies for conducting (or evaluating others') interviews with vulnerable people. Vulnerable people refers to children, young people, and adults with complex communication needs. The skills are relevant to many different client groups, matters and work contexts. Good communication is defined as that which minimises error and misunderstanding, and facilitates relationships where the interviewee feels valued and heard.

The course focuses on the following topics:

- Misassumptions about vulnerable people and how these impact case outcomes
- Benefits of, and procedures for, eliciting narrative responses
- The effect of different types of questions
- How to simplify one's language

The course is interactive in style, including short films, quizzes, podcasts, readings and practical exercises. Learning is self-assessed.

CREATORS

The course evolved over many years and includes input from numerous people. It was developed under the guidance of Professor Martine Powell, Founding Director of the Centre for Investigative Interviewing. Martine has over 30 years of experience delivering and evaluating interviewer training for different professionals.

COST

The cost for individuals is \$1,100 AUD (plus \$110 GST within Australia). This covers all materials, enrolment in the online learning environment, and access to IT support. Discounts for group enrolments apply.

For more information, visit the Centre for Investigative Interviewing website: investigativecentre.com
To register your expression of interest, contact: info@investigativecentre.com